

venmo

a safety planning guide



SET UP FACE OR TOUCH ID

How: Go to Settings > Tap Face/Touch ID & Pin > Turn On Face or Touch ID
Why: Prevent others from opening the app on your device without consent



VERIFY EMAIL

How: Go to Settings > Tap Edit Profile > Verify Email
Why: Abusive partners may change emails to their own to gain account access



REMEMBERED DEVICES

How: Go to Settings > Tap Remembered Devices > Verify, Screenshot and Remove Any Unsafe Devices (if safe to do so)
Why: Remembered Devices can log in without entering a code to confirm their identity



UPDATE PASSWORD

How: Go to Settings > Tap Change Password > Update Your Password
Why: Abusive partners may misuse their access to personal info like passwords to access accounts like Venmo



ENABLE NOTIFICATIONS

How: Go to Settings > Tap Notifications > Enable Push, Text and Email Notifications
Why: Abusive partners may disable notifications to hide unauthorized activity



CHANGE PHONE

How: Go to Settings > Tap Change Phone Number > Enter Number
Why: Abusive partners may change phone numbers to gain account access

PRIVACY TIPS

What: Prevent others from viewing your activity and payments
How: Go to Settings > Tap Privacy > Set Visibility to Private

What: Prevent others from viewing your 'Friends List'
How: Go to Settings > Tap Privacy > Tap Friends List > Set to Private & Turn Off 'Appear in other users friends lists'